



TECHNOLOGIES
Warranty and Service Policy

MK TECHNOLOGIES LIMITED WARRANTY

Terms Of Warranty:

Products manufactured by MK Technologies Ltd. (MKT) are warranted for two (2) years starting from the invoice date. The warranty covers MKT products that prove to be defective in materials or workmanship. Any item eligible for warranty will be repaired or replaced by MKT at no charge. The warranty is applicable to the original purchaser only.

The products are warranted under the condition that they are used for the application and environment for which they are intended. Products that have been modified in any way or subjected to unusual conditions, environments, abuse or neglect are not covered by this warranty.

MKT assumes no responsibility for any installation costs or expenses incurred for repair or replacement of any items returned under warranty. No liability will be assumed for any consequential loss of use of MKT products that failed during this warranty period.

Obtaining MKT Warranty Repair:

In the unlikely event that warranty repair is required, please contact MKT immediately to make arrangements.

The customer is responsible for the cost of shipping the item to MKT for repair. MKT will pay the shipping costs via surface to return the item to the customer. The customer will pay for any freight upgrading if desired.

Items cannot be replaced in advance of returning the defective item to MKT.

THIRD PARTY PRODUCT WARRANTY

Terms Of Warranty:

Products sold through MKT but manufactured by a third party are warranted by the manufacturer. The manufacturer's warranty terms, policies and guidelines will apply, and all repair service will be performed by the manufacturer.

Obtaining Third Party Warranty Repair:

Customers needing warranty repair on third party products purchased through MKT are asked to call MKT first about any problems they experience with their equipment. MKT will arrange repair as needed with the manufacturer. The customer will send the equipment directly to the manufacturer.

NON-WARRANTY REPAIR SERVICE

MKT provides repair service for all products. Please contact MKT to discuss your service needs and to make arrangements.

Products that need repair or replacement are to be returned to MKT properly packaged with shipping and insurance charges prepaid, and accompanied by a purchase order. The products will be inspected and repair charges quoted. Repairs will only be started upon customer approval of the quote.